

CONNECT

PROVIDER PORTAL

REVIEWING ORDER STATUS


LOGGING INTO ERAD PORTAL

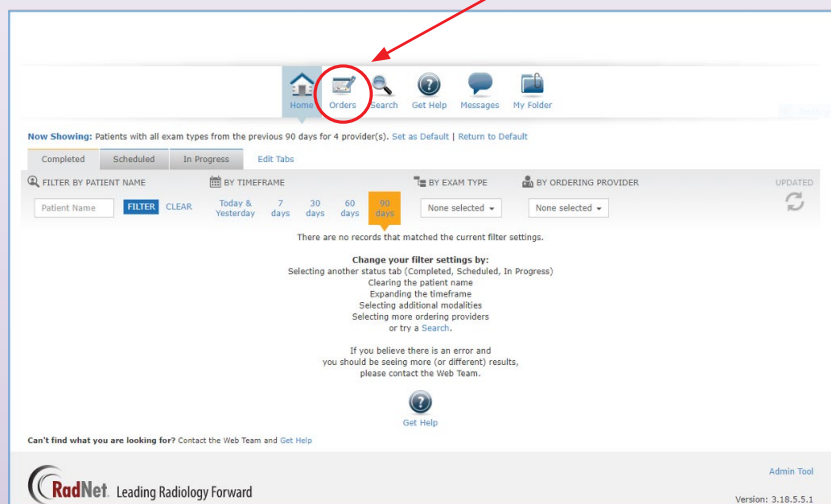
- Portal can be accessed via: radnetconnectne.com or by scanning the QR code
- Enter user credentials, please note that the password field is case sensitive

Note: If you or another team member at your practice require login assistance or a new account, please email: NJINSales@radnet.com

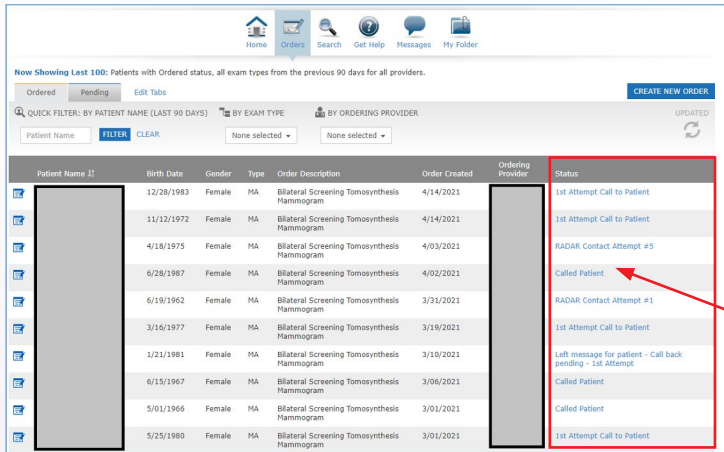


HOME SCREEN

After logging in, you'll land on the Home Screen. Find and click on the "Orders"  button, it can be found near the top of the page.



SCHEDULING STATUS



Patient Name !!	Birth Date	Gender	Type	Order Description	Order Created	Ordering Provider	Status
	12/28/1983	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/14/2021		1st Attempt Call to Patient
	11/12/1972	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/14/2021		1st Attempt Call to Patient
	4/18/1975	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/03/2021		RADAR Contact Attempt #5
	6/28/1987	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/02/2021		Called Patient
	6/19/1962	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/31/2021		RADAR Contact Attempt #1
	3/16/1977	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/19/2021		1st Attempt Call to Patient
	1/21/1981	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/10/2021		Left message for patient - Call back pending - 1st Attempt
	6/15/1967	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/06/2021		Called Patient
	5/01/1966	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/01/2021		Called Patient
	5/25/1980	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/01/2021		1st Attempt Call to Patient

- NJIN employs advanced patient outreach methodologies.
- Patients receive a mix of automated and live-person outreach at regularly programmed intervals.
- Clicking the **BLUE STATUS** produces a Contact Log (pop-up) that details all of NJIN's outreach attempts.

GENERAL SCHEDULING

New Jersey Imaging Network (NJIN):

Phone: 800-930-6759

Fax: 973-284-0956

NJIN | Formerly Montclair Radiology:

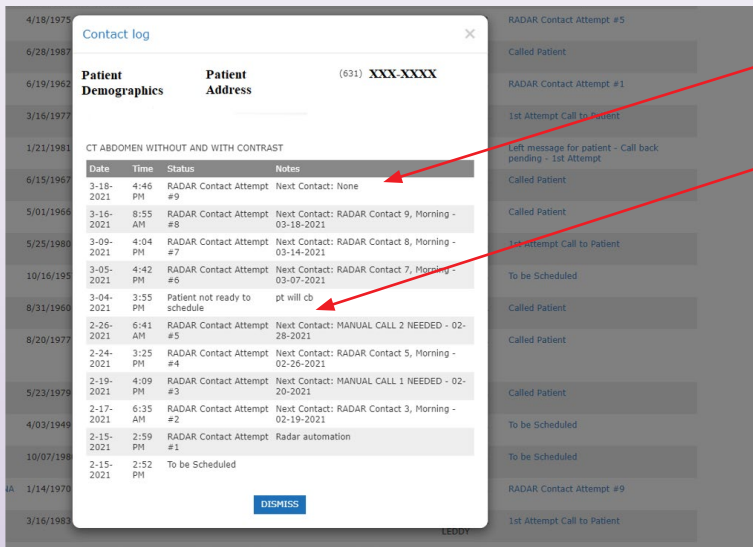
Phone: 973-661-4674

Fax: 973-284-0956

PHYSICIAN SERVICES REPRESENTATIVES

NJINsales@RadNet.com

CONTACT LOG



Date	Time	Status	Notes
3-18-2021	4:46 PM	RADAR Contact Attempt #9	Next Contact: None
5/01/1966	3:16 AM	RADAR Contact Attempt #8	Next Contact: RADAR Contact 9, Morning - 03-18-2021
5/25/1980	3:09 PM	RADAR Contact Attempt #7	Next Contact: RADAR Contact 8, Morning - 03-14-2021
10/16/198	3:05 PM	RADAR Contact Attempt #6	Next Contact: RADAR Contact 7, Morning - 03-07-2021
8/31/1966	3:04 PM	Patient not ready to schedule	pt will cb
2-26-2021	6:41 AM	RADAR Contact Attempt #5	Next Contact: MANUAL CALL 2 NEEDED - 02-28-2021
8/20/1977	2:24 PM	RADAR Contact Attempt #4	Next Contact: RADAR Contact 5, Morning - 02-26-2021
5/23/1975	2:19 PM	RADAR Contact Attempt #3	Next Contact: MANUAL CALL 1 NEEDED - 02-20-2021
2-17-2021	6:35 AM	RADAR Contact Attempt #2	Next Contact: RADAR Contact 3, Morning - 02-19-2021
4/03/1946	2:15 PM	RADAR Contact Attempt #1	Radat automation
10/07/198	2:15 PM	To be Scheduled	

- System made 9 total outreach attempts
- Patient received a call from a live-scheduler after the 4th automated outreach was unsuccessful, patient indicated that they would call back to schedule.