



REVIEWING ORDER STATUS

LOGGING INTO ERAD PORTAL

- Portal can be accessed via: radnetconnectfl.com or by scanning the QR code
- Enter user credentials, please note that the password field is case sensitive

Note: If you or another team member at your practice require login assistance or a new account, please email: TCI-Sales@RadNet.com



HOME SCREEN

After logging in, you'll land on the Home Screen. Find and click on the "Orders" 📰 button, it can be found near the top of the page.



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ORDER TAB

SCHEDULING STATUS

			forme	Orders Search Get Help Me	P Differ		
Now Showing Last 100: Pa	itients with Ordered st	atus, all exar	m types fro	om the previous 90 days for all prov	iders.		
Ordered Pending	Edit Tabs						CREATE NEW ORDER
QUICK FILTER: BY PATIE	VT NAME (LAST 90 DA	YS) 📲 BY	EXAM TYP	PE 🔒 BY ORDERING PROVID	DER		UPDATED
Patient Name FILT	ER CLEAR	No	ne selecter	d 👻 None selected 👻			Ş
Patient Name 1	Birth Date	Gender	Туре	Order Description	Order Created	Ordering Provider	Status
3	12/28/1983	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/14/2021		1st Attempt Call to Patient
3	11/12/1972	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/14/2021		1st Attempt Call to Patient
3	4/18/1975	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/03/2021		RADAR Contact Attempt #5
3	6/28/1987	Female	MA	Bilateral Screening Tomosynthesis Mammogram	4/02/2021		Called Patient
3	6/19/1962	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/31/2021		RADAR Contact Attempt #1
3	3/16/1977	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/19/2021		1st Attempt Call to Patient
3	1/21/1981	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/10/2021		Left message for patient - Call back pending - 1st Attempt
3	6/15/1967	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/06/2021		Called Patient
3	5/01/1966	Female	MA	Bilateral Screening Tomosynthesis Mammogram	3/01/2021		Called Patient
3	5/25/1980	Female	MA	Bilateral Screening Tomosynthesis Mammooram	3/01/2021		1st Attempt Call to Patient

- RIA employs advanced patient outreach methodologies.
- Patients receive a mix of automated and live-person outreach at regularly programmed intervals.
- Clicking the **BLUE STATUS** produces a Contact Log (pop-up) that details all of RIA's outreach attempts.

CONTACTS

GENERAL SCHEDULING

Phone: 772-398-2233 Fax: 772-380-3588

AUTHORIZATION TEAM

Phone: 772-212-4255 Stat Auth Inquiries: FloridalVT@RadNet.com

PHYSICIAN SERVICES REPRESENTATIVES

TCI-Sales@RadNet.com

CONTACT LOG



- System made 9 total outreach attempts
- Patient received a call from a live-scheduler after the 4th automated outreach was unsuccessful, patient indicated that they would call back to schedule.

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